



DEPARTMENT OF VETERANS AFFAIRS
CHALMERS P. WYLIE VA AMBULATORY CARE CENTER (VAACC)
420 N. JAMES ROAD
COLUMBUS, OHIO 43219-1834



In Reply Refer To: 757/90
Contract VA250-P-0543

May 26, 2010

Ben Harper, President
BKG Services, Inc.
4200 Regent Street, Suite 200
Columbus, OH 43219-6229

RE: Contracts Performances

Dear Mr. Harper:

Your firm's contract performances for housekeeping and janitorial services under contracts VA250-P-0180 for Chamlers P. Wylie VA Outpatient Clinic (VAOPC), and VA250-P-0329, VA250-P-0397 and currently VA250-P-0543 for Chalmers P. Wylie Ambulatory Care Center (VAACC) have been excellent. BKG Services, Inc. performed with high standards in fulfilling the contracts requirements with us. BKG Services, Inc. has provided housekeeping service for VAOPC and VAACC throughout 2008, 2009 and 2010.

During the course of these contracts, BKG Services, Inc. has managed from 150,000 sq. ft. (VAOPC) to 295,000 sq. ft. (VAACC) of medical space. You and your team were flexible, resourceful, and essential in assisting in our moving transition from VAOPC, 543 Taylor Road, Columbus, OH 43203 location to our current site, VAACC, 420 N. James Rd., Columbus, OH 43219.

The housekeeping of our medical space has never been an area of worry. The work has been performed at a level of quality which has resulted in outstanding evaluations by each of our reviews and evaluations for 2008, 2009 and 2010. Both our SOARS and our Joint Commission reviews have been enhanced by the job your employees have performed. Our evaluations for housekeeping have been exemplary in both cases.

Thank you for meeting and exceeding our contract performance requirements. We are confident that your future work will be performed at a high standard and will benefit your clients. Please contact me at (614) 257-5537 or email: Daryl.Stewart@va.gov if you have any questions concerning this matter.

Sincerely,

DARYL A. STEWART
Contract Specialist
VISN 10 Contracting – Columbus
VAACC